BOARD OF DIRECTORS

Barbara Allen
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Evelyne Harvey
Ben Hayes
Steve Kane
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Karen Munson, Vice Chair
Jeremiah Relaford
Vanessa Vancour, Secretary
Nancy Wong
Tony Wynn, PhD, Treasurer

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OUR VISION:
OUR MISSION:
FEEDING the HUNGRY TODAY and SOLVING HUNGER for TOMORROW through COMMUNITY PARTNERSHIP

OUR VISION: Healthy Food. Every Person. Every Day.

MANAGEMENT TEAM

Nicole Lamboley, President & CEO
Brian Edwards, Chief Financial Officer
Jenny Yeager, Director of Programs and Community Engagement
Lori D’Amico, Director of Development
Vinnie Oakes, Director of Food Procurement
Jocelyn Lantrip, Director of Marketing & Communications
Richard Daniel, Director of Operations
Stacey Puentes Human Resources Generalist
Cheryl Le, Child Nutrition Programs Manager
Kerry Kelly SNAP Outreach and Nutrition Education Manager
The Food Bank of Northern Nevada experienced a year not like any in its history. As we started our fiscal year on July 1, 2019, we never imagined that in the third quarter we would be catapulted into responding to a food crisis created by a pandemic. The need for food assistance in our region was already on the rise because of increased housing costs and higher cost of living expenses across our service area. Families struggled to meet their most basic needs because of very tight household budgets, and they faced an unexpected set back when, without warning, COVID-19 changed the economic landscape. The need for food assistance shot up 30% almost overnight, as businesses closed creating temporary or permanent unemployment situations for many. While families were impacted, so too were many of the systems upon which we rely. The food supply chain was drastically affected, but with your help, the Food Bank of Northern Nevada was able to respond and meet the need in our community.

We are so grateful for the immediate response resulting in an outpouring of community support during these challenging times. Unfortunately, we know that the recovery for those we serve will be a much longer road.

As we reflect upon the year, the Food Bank served an average of 106,000 people each month and in April 2020, we served a record-breaking number for this organization, more than 128,000 people served. We did not do this alone. The Food Bank’s partnership with 147 agencies representing social and human services agencies, non-profit organizations, faith-based communities, school districts, healthcare organizations and many others made it possible for us to provide food to the far reaches of our service area.

We are proud that more than 20.9 million meals were distributed to families throughout our 90,000 square mile service area through our partner agencies and direct service programs. COVID-19 significantly affected children. With nearly 51% of children in Washoe County relying on the Free and Reduced Lunch program, as well as Kids Cafe and school pantries for meals, the shutdown of schools created barriers. The Food Bank in partnership with the school district provided more than 634,515 meals through Kids Cafe, which was more than double the number over the prior year, and 268,807 meals through school pantries. More than 985,000 meals were distributed to seniors in our area through the senior monthly box program (CSFP), and 682,416 meals were leveraged through SNAP Outreach. Mobile Harvest brought 3 million meals of perishable foods, with the majority of meals being fresh produce.

We are grateful for your partnership in helping us meet our mission and for the support you provide.
Together, we fight hunger!

Sincerely,

Nicole Lamboley  
President & CEO

John Lipinski  
Board Chair
COVID RESPONSE

The COVID-19 pandemic created an additional set of challenges throughout the communities we serve. Stay at home orders, school closures, and unemployment due to business closures contributed to an increase in demand for food assistance and caused supply chain disruptions and higher food costs. With less food being donated and increased demand, we purchased food at an unusual volume in an environment that was challenging to receive product when we needed it. We also adapted to the new physical distancing and mask requirements.

When the pandemic restrictions began, the Food Bank immediately changed our food and meal distribution models so we could continue to serve our neighbors facing hunger. With the help and support of our community partners, we were able to meet the growing need. We also had tremendous support from the Nevada National Guard who joined our team on the front lines at the height of the crisis.

Mobile Harvest fresh produce distributions were modified to provide both fresh and shelf-stable food and were relocated to larger parking lots, in order to accommodate a drive-through process. One day in April, we served nearly 1,000 households during a three-hour distribution. In the month of April, we served a total of 28,272 people through Mobile Harvest which was a record for the organization. Comparatively, in FY 19, we served an average of 7,763 people per month through this program.

To support our senior population, senior food box distributions moved to a drive-through model, and we increased the number of seniors eligible for home delivery services through a partnership with the Washoe Regional Transportation Commission (RTC).

Kids Cafe, which provides meals for children after school and during breaks, was impacted when spring break turned into schools shutting down. We secured waivers from the USDA (which partially funds the program) in order to provide multi-day grab-and-go meals for children. From March—June, we served more than 500,000 meals through this program.

Twenty-five of the 32 school-based food pantries remained open with the approval of the Washoe County School District and a modified distribution system. Parents were able to drive through the school parking lots and receive boxes of food, and, in some cases, they also received fresh produce.

“For a single senior without transportation, this program has been an absolutely life changing experience. I wouldn’t have made it through this year without the Food Bank, RTC, and this weekly box of food. I can’t express how much I would like to thank you and everyone involved in this process, you literally saved me.”

-Steve
This amazing contribution allowed the Food Bank to deliver 20.9 million meals to the children, seniors, families, and veterans who need them.

Volunteers help by sorting and packing food in the warehouse, assisting to distribute food through direct service programs such as Mobile Harvest, doing office work and helping with events.

During the 2019-2020 fiscal year

5,095 INDIVIDUALS
gave the Food Bank of Northern Nevada

27,196 HOURS OF THEIR TIME

Volunteers

PROGRAMS

Food Distribution through Partner Agencies
There are 147 organizations throughout our 90,000 square mile service area who distribute food to those in need. Partner Agencies are emergency food pantries, shelters, family resource centers and more, delivering 14.9 million meals last year.

Mobile Harvest
The Mobile Harvest program distributes fresh produce and other perishable food directly to clients in the neighborhoods where they live. Mobile Harvest delivered nearly 3 million meals to families during the year.

School Food Pantries
School pantries are only possible with the support of the school districts, counselors, teachers and administrators who distributed more than 268,807 meals to families throughout the year.

Back-Pack Kids
The Back-Pack Kids program offers weekend food to chronically hungry or homeless children distributed through the schools. The Back-Pack Kids program provided more than 80,409 meals throughout the year to children in our area.

Kids Cafe
Kids Cafe is a USDA program sponsored by the Food Bank that offers free meals to children and youth when they are out of school. The programs are known through the United States Department of Agriculture federal nutrition programs as CACFP and SFSP. These two programs include an after school meal and meals during school breaks or during the summer time. Kids Cafe meals are available to all children between the ages of 1 and 18 and are always free.* This vital program aims to fill the outside-of-school nutrition gap for children who rely on free meals at school. Kids Cafe meal programs provided 634,515 meals to children this year, many through a grab and go model for safety during the pandemic.
Nutrition Education
Helping people gain access to important nutrition information is the goal of the Food Bank Nutrition Education program. The Food Bank offers Smart Shopper, a class for adults on making the most from their food budget, and Nutrition on Wheels, that offers nutrition tips, recipes at Mobile Harvest sites, and Seniors Eating Well, an evidence based curriculum specifically designed for seniors.

Commodity Supplemental Food Program (CSFP)
This is a program that distributes monthly boxes of food to seniors in need. Boxes are distributed at many sites around northern Nevada and can include cheese, cereals, beans, rice or pasta and canned fruits and vegetables. CSFP is also supplemented by the Mobile Harvest Program and the Senior Supplemental Food program providing a total of more than 985,969 meals to low income seniors.

SNAP Outreach
SNAP (formerly food stamps) Outreach is a program that helps people get connected with SNAP benefits. SNAP outreach workers assist the client with paperwork and also do the in-person interview required to qualify for benefits. During the year, families were connected with more than 682,416 meals through SNAP applications submitted by the Food Bank, which resulted in $3.1 million in economic impact to the region.

Farmers to Families
In the midst of the COVID crisis, there was food that was rescued from farmers that would have gone to waste because of the pandemic. This food made its way to Food Banks and families through a USDA program known Farmers to Families. The Food Bank of Northern Nevada was able to supply 333,866 meals to families through this program. The Food Bank of Northern Nevada partners with the Nevada Department of Agriculture and the United States Department of Agriculture to effectively administer nutrition programs to those who need them.

PROGRAMS THAT WORK
We provide food for families and people facing hunger while striving to end hunger in our community.

**SERVICE STATISTICS**

During the fiscal year of 2019-2020, the Food Bank of Northern Nevada distributed more than 20.9 million meals to those who need them in the region.

The following is a breakdown of meals and how they were delivered through a variety of Food Bank of Northern Nevada programs:

<table>
<thead>
<tr>
<th>PROGRAMS</th>
<th>MEALS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Partner Agencies</td>
<td>14,905,616</td>
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<tr>
<td>Mobile Harvest</td>
<td>2,983,519</td>
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<tr>
<td>Back-Pack Kids</td>
<td>80,409</td>
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<tr>
<td>School Food Pantry</td>
<td>268,807</td>
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<tr>
<td>CSFP with Mobile Harvest</td>
<td>985,969</td>
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<tr>
<td>Kids Cafe</td>
<td>634,515</td>
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<tr>
<td>SNAP Outreach</td>
<td>682,416</td>
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<tr>
<td>Farmers to Families</td>
<td>333,866</td>
</tr>
<tr>
<td><strong>Total Meals</strong></td>
<td><strong>20,875,119</strong></td>
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</tbody>
</table>

*In accordance with federal law and USDA policy, the Food Bank of Northern Nevada is prohibited from discriminating on the basis of race, color, national origin, sex, age, or disability. To file a complaint of discrimination, write USDA, Director, Office of Adjudication, 1400 Independence Avenue, SW, Washington, D.C. 20250-9410 or call toll free (866) 632-9992 (voice). Individuals who are hearing impaired or have speech disabilities may contact USDA through the Federal Relay Service at (800) 877-8339; or (800) 845-6136 (Spanish). USDA is an equal opportunity provider and employer.*
EXPENSES & REVENUE

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**EXPENSES**

<table>
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<tr>
<th>Category</th>
<th>Amount</th>
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<td>Food Procurement, Processing, &amp; Distribution</td>
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<td>Salaries</td>
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<td>Payroll Taxes &amp; Benefits</td>
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<td>Telephone &amp; Utilities</td>
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<td>Repairs &amp; Maintenance</td>
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<td>Supplies - Program and Office</td>
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<td>Professional Services</td>
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<td>Education, Conferences &amp; Travel</td>
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<td>Governance</td>
<td>$473</td>
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<tr>
<td>Insurance</td>
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<tr>
<td>Advertising, Fundraising &amp; Special Events</td>
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<td>Other</td>
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<td>Depreciation</td>
<td>$479,643</td>
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<td>Realized/unrealized gain/loss</td>
<td>$32,401</td>
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</tbody>
</table>

**TOTAL EXPENSES** | **$45,186,023**

**INCREASE (DECREASE) IN NET ASSETS** | **($4,075,005)**

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**ALLOCATION OF EXPENSES**

- **Program Services**  
  $43,043,845 | 95.26%

- **Public Support & Fundraising**  
  $1,433,559 | 3.17%

- **Administrative & General**  
  $708,619 | 1.57%

---

“*The healthy food is such a blessing for families and I am proud to be a part of that.*”

Marisol
REVENUE

- **Individuals** $7,171,178
- **Foundations & Corporations** $2,798,706
- **Special Events** $362,005
- **Government Grants** $3,080,081
- **Program Revenue** $271,348
- **Investment & Interest Income** $25,681
- **Other Rent and Reimbursements** $86,884
- **In-Kind Contributions & Donated Assets** $35,432,744

**TOTAL REVENUE** $49,228,627

**Year Ending Net Assets***: $16,446,217

*Net assets represent facility, equipment, donated food, cash, etc.

This statement is excerpted from audited financial statements prepared by EideBailly LLP, our independent certified public accountants. The complete set of financial statements is available upon request by contacting the Food Bank of Northern Nevada.
### Partner Agencies

**NEVADA**

**Carson City**
- Advocates to End Domestic Violence, shelter
- Boys and Girls Club of Western Nevada, youth program
- Carson City Seventh Day Adventist Church, pantry
- Community Counseling Center, residential program
- F.I.S.H., pantry, congregate feeding, shelter, thrift store
- Food for Thought, back pack program
- Fountain Foursquare Church Pantry, pantry
- Northern Nevada Dream Center, pantry
- Ron Wood Family Resource Center, FRC, pantry
- Salvation Army, pantry
- Vitality Carson City, residential program

**Churchill County**
- Churchill County Parks and Recreation, youth program
- Epworth United Methodist Church, pantry & soup kitchen
- New Frontier Treatment Center, residential facility, pantry
- Out of Egypt Food Pantry, pantry
- Springs of Redemption, residential
- William N. Pennington Life Center, senior center

**Douglas County**
- Carson Valley Community Food Closet, pantry
- Douglas County Backpack Buddies, youth program
- Our Lady of Tahoe Outreach Program, pantry

**Elko County**
- Carlin Cupboard, food pantry
- Communities in Schools, youth program
- Friends In Service Helping (FISH), pantry, soup kitchen
- JAS Foundation/Joe’s Pantry, pantry
- Montello Food Pantry, pantry
- Silver Sage Senior Center, senior center, pantry
- St. Joseph Catholic Church, food pantry
- Vitality Unlimited, residential program

**Humboldt County**
- AoA Elder Program, food pantry
- Frontier Community Action Agency, FRC, pantry
- McDermitt Indian Reservation, TEFAP
- Senior Citizens of Humboldt County, senior center
- Winnemucca Food Bank, pantry

**Eureka County**
- Eureka Nutrition Sites, senior center, pantry

**Lander County**
- Assembly of God Helping Hands, pantry
- Frontier Community Action Agency—Battle Mountain, FRC
- Helping Hands of Austin, pantry

**Lyon County**
- Boys & Girls Club of Mason Valley, youth program, pantry
- Healthy Communities Coalition/Dayton Food Pantry, pantry
- Healthy Communities Coalition/Yerington Food Pantry, pantry
- Healthy Communities Coalition/Silver Stage Food Pantry, pantry
- Living Faith Christian Fellowship, pantry
- Lyon County Human Services, SNAP outreach
- Rural Nevada Counseling, food pantry
- St. Robert Bellarmine Catholic Church, pantry
- Yerington Paiute Tribe, pantry, senior center, youth program

**Mineral County**
- Consolidated Agencies of Human Services, FRC, pantry
- Macedonia Baptist Church, pantry

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“There is so much relief in knowing that food doesn’t have to be one of those stressors right now.”

Alisha, New Frontier Treatment Center and Food Pantry
**Nye County**  
First Baptist Church of Tonopah, pantry

**Pershing County**  
Lovelock Community Food Pantry, pantry  
Lovelock Paiute Tribe, pantry

**Storey County**  
Community Chest Inc., FRC, pantry  
Storey County Senior Citizens Center, senior center

**White Pine County**  
First Baptist Church of Ely, pantry  
White Pine Ministerial Association, TEFAP

**Washoe County**  
Adventist Community Services, pantry, SNAP, thrift store  
Assistance League, pantry  
Apostolic Assembly of Faith Reno, pantry  
Bethel AME Church, pantry  
Boys & Girls Club of Truckee Meadows, youth program  
Bristlecone Family Resources, residential program  
Capitol Hill Veteran’s Outreach Center, pantry  
Casa De Vida, residential program  
Catholic Charities of Northern Nevada, pantry, soup kitchen, thrift store, residential program  
Center of Hope Christian Fellowship, pantry  
Children’s Cabinet, youth program, pantry  
Church of Jesus Christ Spirit-Filled, pantry  
Community Health Alliance, RX pantry, healthcare clinic  
Communities in Schools – Western Nevada, school pantries, youth program  
Cottonwood Apartments (NNCHRB), pantry, residential  
Domestic Violence Resource Center  
Faith Ministry, pantry  
Faith Alive Christian Center, pantry  
Faith Lutheran Church, pantry  
First United Methodist Church, pantry  
Foundations for Recovery, group program  
Girls on the Run, youth program  
Girl Scouts of Sierra Nevada, youth program  
Homefront VA Transitional Living Program, residential program  
Hope Community Church, backpack program  
Happy Days Pre School, preschool  
Nevada Humane Society, pet food  
New Life Assembly of God, pantry  
Northern Nevada Community Housing (Cottonwood & Plaza), pantry  
Northern Nevada HOPES, health clinic, SNAP outreach  
Northern Nevada Teen Challenge, residential program  
Our Place, shelter  
Our Savior Lutheran Church, pantry  
Project MANA, Incline Village, pantry  
Pyramid Lake Paiute Tribe, pantry  
Quest Counseling, teen residential program  
Rehoboth Holy Temple, pantry  
Reno-Sparks Gospel Mission, soup kitchen, pantry, residential program  
Reno-Sparks Indian Colony, pantry  
Reno/Sparks Seventh Day Adventist Spanish Church, pantry  
Renown Health, RX pantry, clinic  
Ridge House, residential program  
Safe Embrace, shelter  
Salvation Army, residential program, pantry  
Skyline Church, pantry  
Sonrise Christian Church, pantry  
Sparks Christian Fellowship, pantry  
Sparks First United Methodist Church, pantry  
Sparks Seventh Day Adventist Church, pantry  
Spread the Word Nevada, youth program  
St. Francis of Assisi Food Pantry, pantry  
St. Michael Catholic Church, pantry  
Step 1, residential program  
Step 2, residential program  
Steps to New Freedom, residential program  
The Community Food Pantry, pantry  
Truckee Meadows Community College, food pantry  
The Bridge Church, pantry  
The Empowerment Center, residential program  
The Eddy House, youth and young adult drop in center, pantry  
University Family Fellowship, pantry  
UNR Student Pantry, pantry  
Valley View Christian Fellowship, pantry  
Veteran’s Resource Center, residential program  
Vitality Veterans Program residential program  
Voice In the Wilderness, pantry  
Volunteers of America - RESTART, pantry  
Washoe County School District Family Resource Centers, pantry and SNAP Outreach:  
Washoe County DCFS, pantry  
Washoe Valley Christian Church, pantry  
Well Care Foundation, residential and treatment center  
Women and Children’s Center of the Sierra, diaper bank

**CALIFORNIA**

**Alpine County**  
Alpine County Social Services, pantry  
Live Violence Free, pantry

**El Dorado County**  
Christmas Cheer, pantry  
Phoenix Food Pantry, pantry  
Live Violence Free, pantry and shelter

**Mono and Inyo County**  
IMACA Bishop, pantry

**Lassen County**  
Fort Sage FRC, pantry  
Lassen Family Services, shelter, pantry  
Lassen Senior Services, senior center  
Susanville Salvation Army, FRC, pantry  
Westwood FRC, pantry

**Nevada and Placer County**  
Sierra Community House (Truckee), pantry

**Plumas County**  
Community Assistance Network, pantry  
Eastern Plumas Community Assistance Network, pantry  
Indian Valley Food Pantry, pantry  
Lake Almanor Food Pantry, pantry

**Sierra County**  
High Sierras Family Services, pantry  
Loyalton Senior Nutrition Center, senior center
DONORS
Foundations, Organizations & Companies

Platinum Can – Gifts totaling $10,000 or more

Amazon.com
Anthem Foundation & Social Responsibility
Apple Inc.
Bank of America Charitable Foundation, Inc.
Board of Trustees of the Community Foundation
Camille Mouchawar Foundation
Carrier Transicold & Refrigeration Systems
Charles Schwab
Costco Wholesale Corporation
CSG Government Solutions Inc.
CVS Corporation
Dermody Properties Capstone
Dorothy Lemelson Foundation
Earl & Elizabeth Ash Foundation
Edelmann Family Foundation
Electrical Workers Union #401 - IBEW
Elko Mining Group LLC
Enterprise Holdings Foundation
Estelle J. Kelsey Foundation
Fargo-Moorhead Area Foundation
Feeding America
First Independent Bank of Nevada
Gold Dust West Casino
Hart Family Foundation, Inc.
Health Plan of Nevada
International Game Technology
International Lining Technology
Intuit
Jeff Bezos COVID19 Relief
John Anderson Construction, Inc.
John Ben Snow Memorial Trust
Lanie Albrecht Foundation
Marie Crowley Foundation
McConnell, Manit and Trout Insurance Services, LLC
Microsoft Reno
Morrey Distributing Company
NOW Foods
NP Energy Nevada, Inc.
NV Energy Foundation
Orchard House Foundation
PBS Reno
Red Nose Day
Renown Health
Robert Z. Hawkins Foundation
Ronald L. Olson Foundation
Rosemann Family Foundation, Inc.
Roxie & Azad Joseph Foundation Trust
Scheels
SilverSummit Healthplan

Gold CAN – Gifts totaling $5,000 to $9,999

The Albertsons Companies Foundation
The Clorox Company
The DEW Foundation
The Ginder Family Foundation
The Jack Van Sickle Foundation
The Nell J. Redfield Foundation
The Robert S. & Dorothy J. Keyser Foundation
The Sader Nevada Trust
The Thelma B. and Thomas P. Hart Foundation
Trivium Packaging USA Inc.
Union Pacific Foundation
United Way of Northern Nevada & the Sierra
USAA
Wells Fargo Foundation
Whole Foods Market
WinCo Foods Portland Open Yard Systems, Inc.

Silver Can – Gifts totaling $1,000-$4,999

AIA Northern Nevada
Alliance with the Washoe County Medical Society
Alpha Delta Kappa - Beta Chapter
American Society of Landscape Architects - Nevada Chapter
Ameriprise Financial
Arnold Machinery Company
AT&T
AutoFocus, Inc.
Bank of America Employee Giving Campaign
Bank of Nevada - HQ
Bresciani Hay Company, Inc.
Bush Brothers
Campbell Soup Company
Carlton Ink
CarMax
Carson Armory, Inc.
Champion Chevrolet
Chevron Humankind Matching Gift Program
Cisco Systems, Inc.
Citrix Systems
City National Bank
Clasen Quality Chocolate
Coeur Rochester
Coeur Rochester Mine
Colorite
Commandery of The Sierras Sovereign Order of St. John Jerusalem Knights Hospitaller
ConAgra Foods
Conyes Foundation
Crest Apartment
CROPWALK / Church World Service
Dan Carpenter Farmers Insurance
Darden Foundation
Dean and Gloria Smith Foundation Inc.
Dermody Properties Foundation
DigiPrint Corporation
Don J Dees, P LLC
Eastern Sierra Recreation
eBay Foundation
Educational Ventures Inc.
Electronic Arts Inc.
Elliott Group, Cryodynamic Products
Emanest
Tahoe Rim Trail Endurance Runs
The Kennedy Foundation
TJX Foundation
Wells Fargo Community Support Campaign
WETLAB
Knowing people care about your family. That is the greatest blessing of my life.

Angelica
FOOD DONORS
(500 pounds or more)

Albertsons
Alyce Taylor Elementary School
Amazon
American Red Cross Northern Nevada Chapter
Andelin Family Farm
Andrew Grubb
Atlantis Casino Resort Spa
Baldini's Sports Casino
Better Business Bureau
Big Lots
Bimbo Bakeries USA
Bishop Manogue High School
Bona Fortuna
Bonanza Produce Co.
Boy Scouts of America
Bureau of Land Management
C & S Wholesale Food Show
California Association of Food Banks
CANstruction
Carolina Logistics Services
Carson Valley Community Food Closet
Catholic Charities of Northern Nevada
Caughlin Ranch Elementary School
Central California Food Bank
Charles Schwab
CIOX Health
Classic Fitness
Cluster Calneva Sacramento
Coca-Cola Swire
Coldco Logistics - Daily Harvest
Columbia Reach Growers Pack
Costco
Crystal Creek Logistics
Depoali Middle School
DHL
Diedrichsen Elementary School
Dole
Eide Bailly LLC
EP Minerals
Euro Snack, INC
Family First Chiropractic
Feeding the Northwest
Ferrari-Lund Real Estate
First Congregational Church of Reno
Flocchini Family Provisions
Food Bank for Monterey County
Food Exchange
Food Source
FoodMaxx
Foster Farms
Frito Lay
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<th>Frontera at Pioneer Meadows</th>
<th>NOW Foods</th>
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<td>General Mills</td>
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