Thank you so much for your interest in volunteering with the Food Bank of Northern Nevada—we are excited to have you join us! Volunteering is a truly rewarding experience, and we look forward to showing you just how much fun it can be, too. Together, we can solve hunger.

Signing up for your choice of volunteer session is quick and easy with the Food Bank’s online volunteer scheduling system.

Quick Guide for Volunteers

If registering to volunteer as a member of a group, please be sure to refer to the “Group Volunteers” section of this guide.

VISIT FBNN.ORG/VOLUNTEER

All volunteers must create a profile. If you are new to volunteering with the Food Bank, you’ll need to start by creating a profile. To create a profile, click on the New Volunteer Application button. All other volunteers should click on the Already a Volunteer? button.
NEW VOLUNTEER APPLICATION
Create a profile by completing the New Volunteer Application. Once the application is submitted, an email will be sent to the email address used for the profile to activate the account. The account must be activated before volunteers can schedule any sessions. Please note, your phone number will be your new Volunteer ID. This will be used for checking in during your session.

VIEW THE SCHEDULE AND SIGN UP FOR SESSIONS
Once a profile has been activated, volunteers can quickly and easily sign up for sessions. Click on the Already a Volunteer? button at FBNN.org/Volunteer

SIGN IN TO THE FOOD BANK OF NORTHERN NEVADA CERVIS SYSTEM
Enter email address and password used when the volunteer profile was created. If you haven’t created a password yet, or simply don’t recall what you might have used, just click on the Don’t Know Password link to have your password reset.
SERVICE EVENT REGISTRATION
Click on the Register/Unregister for an Event link.

SELECT A VOLUNTEER
Select the volunteer who is being scheduled.
Note: If multiple volunteers (ex. family members) are set up using the same email address, each of the volunteers’ names will appear in the dropdown. The registration process must be completed for ALL volunteers within the profile that are volunteering for the session.
SEARCH EVENTS BY INTEREST, LOCATION, DATE OR KEYWORD

If you have specific dates, days of the week, or tasks that you are interested in volunteering for, use the Search feature to quickly and easily narrow down the list of opportunities. Otherwise, you can browse the complete list of available opportunities in the Select an Available Event Below section.
CONFIRMATION

When you have completed the event registration, you will see a confirmation message on the form, and the event will be listed in the Current Profile Registration Activity section.
USING A RESERVATION CODE - REQUIRED FOR ALL VOLUNTEERS WHO ARE VOLUNTEERING WITH A GROUP

NOTE: If you are volunteering with a group, you MUST register using the group’s reservation code! If it hasn’t been provided to you, please reach out to the group leader to find out the code that should be used!

Click on the Use Reservation Code link under Events Available for Registration. Key in the Reservation Code provided by the Food Bank to the Group Leader, then click on Apply Reservation Code.
SELECT YOUR EVENT
A list of all events that the group has reserved will appear in the 'Select Your Reserved Event(s) Below' section. Click on the task/event that you wish to register for, then click on 'Choose time slot(s) and register for selected event.'

SELECT YOUR RESERVED SLOT
Mark the box next to the session(s) that you’d like to register for, then click on the 'Complete Registration' button.
REGISTRATION CONFIRMATION
Once your registration is complete, you’ll receive a confirmation on the web page, as well as a confirmation email.